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## TO: All Providers and Software Vendors

### All Alabama Medicaid Recipient ID Numbers are Changing

Governor Riley signed Act 2006-611 into law which prohibits revealing the Social Security (SSN) number of a person on any document for public inspection. Since the Alabama Medicaid Recipient ID number is based on the SSN, all of the current IDs will be converted to a new number. The new ID number will be the same length as the old number (13 digits including a check digit). The system conversion of these numbers will occur January 13<sup>th</sup> through 15<sup>th</sup>, 2007. New identification cards will be issued to all eligible recipients. The new ID cards will be mailed to recipients over a two to four week period after the system conversion is complete.

Since the old ID number will eventually be phased out, it is important that providers begin updating their records as recipients present their new ID cards. After obtaining the new ID number, providers should begin using it for claim submission and eligibility/claim status inquiries. **Even though all recipients will receive a new ID number, the old ID number may still be used for all claims and transactions submitted to Alabama Medicaid.** This will be allowed until the old ID number is phased out. Providers will be given significant advance notice before the old number is eliminated. Remember to always check eligibility before rendering services.

November 20, 2006